

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: Richard Joseph Caballero, Mark David Lewis, Dita Naik  
Assignee: Siebel Systems, Inc.  
Title: SYSTEM AND METHOD FOR PROCESSING COMPLEX ORDERS  
Application No.: 10/024,691 Filing Date: December 17, 2001  
Examiner: Siegfried E. Chencinski Group Art Unit: 3695  
Docket No.: SBL0020US Confirmation No.: 2964

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Austin, Texas  
November 3, 2009

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO FINAL OFFICE ACTION**

Dear Sir:

This paper is responsive to the Final Office Action dated September 3, 2009, having a shortened statutory period expiring on December 3, 2009. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

**Amendments to the Claims** are reflected in the listing of claims which begins on **page 2** of this paper.

No Amendments to the Drawings are presented in this paper.

**Remarks/Arguments** begin on **page 38** of this paper